**Top 15 Languages by State:** <https://www.cms.gov/CCIIO/Resources/Regulations-and-Guidance/Downloads/Appendix-A-Top-15.pdf> (Chart below for Maine as well as individual taglines provided for you on page 2 as well as a sample notice of nondiscrimination on page 3)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Maine** | **Language** | **Sample Notice** (print off and save in your files) | **Tagline** (print and post in your office) see below | **Number** |
| 1 | French | <http://www.hhs.gov/sites/default/files/sample-ce-notice-french.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-french.pdf> | 8,381 |
| 2 | Spanish | <http://www.hhs.gov/sites/default/files/sample-ce-notice-spanish.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-spanish.pdf> | 2,583 |
| 3 | Chinese | <http://www.hhs.gov/sites/default/files/sample-ce-notice-chinese-trd.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-chinese-trd.pdf> | 1,490 |
| 4 | Cushite\*◊ (somalian) | <http://www.hhs.gov/sites/default/files/sample-ce-notice-cusite-oromo.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-cusite-oromo.pdf> | 1,285 |
| 5 | Vietnamese | <http://www.hhs.gov/sites/default/files/sample-ce-notice-vietnamese.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-vietnamese.pdf> | 1,191 |
| 6 | Arabic (somalian) | <http://www.hhs.gov/sites/default/files/sample-ce-notice-arabic.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-arabic.pdf> | 880 |
| 7 | Mon-Khmer, Cambodian | <http://www.hhs.gov/sites/default/files/sample-ce-notice-cambodian.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-cambodian.pdf> | 567 |
| 8 | Russian | <http://www.hhs.gov/sites/default/files/sample-ce-notice-russian.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-russian.pdf> | 489 |
| 9 | Tagalog | <http://www.hhs.gov/sites/default/files/sample-ce-notice-tagalog.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-tagalog.pdf> | 486 |
| 10 | German | <http://www.hhs.gov/sites/default/files/sample-ce-notice-german.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-german.pdf> | 385 |
| 11 | Thai | <http://www.hhs.gov/sites/default/files/sample-ce-notice-thai.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-thai.pdf> | 307 |
| 12 | Nilotic\*● (somalian) | <http://www.hhs.gov/sites/default/files/sample-ce-notice-nlotic-dinka.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-nilotic-dinka.pdf> | 290 |
| 13 | Korean | <http://www.hhs.gov/sites/default/files/sample-ce-notice-korean.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-korean.pdf> | 221 |
| 14 | Polish | <http://www.hhs.gov/sites/default/files/sample-ce-notice-polish.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-polish.pdf> | 200 |
| 15 | Japanese | <http://www.hhs.gov/sites/default/files/sample-ce-notice-japanese.pdf> | <http://www.hhs.gov/sites/default/files/sample-ce-tagline-japanese.pdf> | 162 |

**Sample Language Access Plan**

<https://success.ada.org/en/practice/operations/section-1557/~/media/B5F93FC0F09A4184A304ADE0C5E0C2FF.ashx>

**Section 1557 of the Patient Protection and Affordable Care Act**

<http://www.hhs.gov/civil-rights/for-individuals/section-1557>

**Interpreter Services:** [Interpret Maine](http://www.interpretmaine.com/) [Catholic Charities Maine](http://www.ccmaine.org/language-partners/interpreter-services) [Maine State Interpreters](http://www.mainestateinterpreters.com/services.html)

**Taglines (**Samples of what is provided above**)**

Attention:If you speak English, the language assistance services are complimentary.

**(French)** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

**(Spanish)** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística

**(Chinese)** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務

**(Cushite)** XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.

**(Vietnamese)** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn

**(Arabic)** ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغویة تتوافر لك بالمجان.

**(Mon-Khmer, Cambodian)** យកចិត្តទុកដាក់ : ប្រសិនបើអ្នក និយាយភាសាខ្មែរ , សេវា ជំនួយ ភាសា ដែលចែង

**(Russian)** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

**(Tagalog)** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad

**(German)** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung

**(Thai)** เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟร

**(Nilotic\*)** PIŊ KENE: Na ye jam në Thuɔŋjaŋ, ke kuɔny yenë kɔc waar thook atɔ̈ kuka lëu yök abac ke cïn wënh cuatë piny

**(Korean)** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

**(Polish)** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.

**(Japanese)** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。

**Sample Notice of Nondiscrimination**

OCR SAMPLE NOTICE OF NONDISCRIMINATION Source: HHS Office for Civil Rights Sample Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law [Name of covered entity] complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. [Name of covered entity] does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. [Name of covered entity]: • Provides free aids and services to people with disabilities to communicate effectively with us, such as: ○ Qualified sign language interpreters ○ Written information in other formats (large print, audio, accessible electronic formats, other formats) • Provides free language services to people whose primary language is not English, such as: ○ Qualified interpreters ○ Information written in other languages If you need these services, contact [Name of Civil Rights Coordinator] If you believe that [Name of covered entity] has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: [Name and Title of Civil Rights Coordinator], [Mailing Address], [Telephone number ], [TTY number—if covered entity has one], [Fax], [Email]. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, [Name and Title of Civil Rights Coordinator] is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1- 800-868-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.htm